

Risk Assessment & Control Measure Update Report

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment				
LBC0003 Council reputation with all stakeholders & wider reputation of Luton as a place to live, work, learn and visit Type of risk Reputation	Largely this stems from the councils individual service operations and any failures or significant issues arising. These risks are monitored within each department at Corporate Director Levels Image and perception of the Council & the Town not always positive locally. Issue could be made worse if there are any cases of abuse or scandal , or if Councillors lose confidence in officers.	a) Lack of confidence in services by the public... b) Difficulties recruiting staff. c) Difficulties finding business partners. d) Lack of engagement from the community when trying to engage their views. Major scandal is revealed in Media. Potentially a major abuse case could result in: i) Central government investigation & intervention. ii) Significant amount of officer resources. iii) Adverse impact on staff morale. iv) Media attention. v) Loss of credibility.	High	Medium High				
			12	8	Next Review Date	Last Review Date	Days Overdue	Risk Owner
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 2	28/03/2024	28/09/2023	0	Kearney Adam

Risk Review Update

Review Summary: Priority reset on hold due to vacancies in the team. But plan to go back to CLT with priority campaigns before Christmas Updated on 23/03/2023 09:05:02

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0003/003 communications strategy	Review Summary: CLT rest of priorities delayed due to vacancies in my team. Due to go back before Christmas. Updated on 28/09/2023 09:28:55	In Progress		75	0	28/03/2024	Kearney Adam

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0007 Staff Performance - Overload/stress. Type of risk Insufficient staff resources/capacity	Some staff unable to manage increasing work loads with competing priorities during times of financial austerity and ongoing reductions. this could result in:-	a) Adverse impact on staff welfare. b) Adverse impact on service delivery. c) Increase in staff absenteeism. d) Increase in employment tribunal claims. e) Increase in employers liability claims. f) Deteriorating PI's. g) Increase in accidents h) A reduction in productivity in some work areas.	High	Medium High				
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 3	13/08/2024	13/02/2024	0	Robertson Kate

Risk Review Update
 Review Summary: People strategy board has set up a specific workstream looking at staff wellbeing to understand and mitigate stress and poor physical and mental health Updated on 02/07/2023 19:00:51

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0007/002 Check-in Scheme & Supervisino	Review Summary: Key actions for each service area need to be included in service planning. Updated on 27/11/2023 15:27:16	In Progress		100	0	27/05/2024	Robertson Kate

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0009 Uninsurable loss, for example pollution or terrorist attack. Type of risk Insufficient financial resources	Significant either uninsured or uninsurable loss, may result in the effects below:-	a) Adverse financial costs. b) Adverse impact on service delivery. c) Impact on reputation.	Medium High 6	Medium Low 4				
			Consequences (Impact) Likelihood 2	Consequences (Impact) Likelihood 2	19/04/2024	19/10/2023	0	Gloria Johnson-Ashman

Risk Review Update
 Review Summary: Terrorism policy has been procured via tendering through the procurement portal .
 The contract is exempt from monitored for Social Value
 This policy will pick up costs due to incidents. Updated on 08/12/2022 08:04:37

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0009/001 Emergency /Contingency Plan + Self Insurance Fund	Review Summary: The terrorism policy has been reviewed in line with the renewal process. Arthur J Gallagher have gone to market awaiting new schedule for 2023/24 Updated on 19/10/2023 15:17:01	In Progress		0	0	19/04/2024	Gloria Johnson-Ashman

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment				
LBC0023 Council Acts Ultra-Vires. Type of risk Failure of internal controls	Completion of self assessment questionnaire to enable the compilation of the 'Statement of Governance' identified breach of legislation as a principle risk. Adverse impact on the effects below:-	a) Reputation. b) Service Delivery. c) Finances. d) Staff performance.	Medium High 9	Medium High 6	Next Review Date	Last Review Date	Days Overdue	Risk Owner
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 2	13/02/2025	13/02/2024	0	Gopal Dev

Risk Review Update
 Review Summary: The risk score remains the same. Updated on 25/01/2021 14:12:44

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0023/001 Monitoring Officer & Chief Financial Officer Verify on an annual basis. Interim SoGs on a quarterly basis.	Review Summary: Controls remain the same. Updated on 13/02/2024 15:25:29	In Progress		75	0	13/02/2025	Gopal Dev

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0025 Loss or failure of key supplier, provider or partner. Type of risk Failure of key supplier	Economic failure due to energy costs/inflation rising. Statutory failure leads to their accreditation being withdrawn. Financial/Legal issues with parent company.	Inability to deliver a service - either stat or non stat. If statutory then could lead to breaches in public duty and consequences from government inspections etc. Could impact on wider public health or environment.	High	Medium High				
			16	6	01/09/2024	01/03/2024	0	Brewer Katie
			Consequences (Impact) Likelihood 4	Consequences (Impact) Likelihood 2				

Risk Review Update
 Review Summary: No change to risk allocation Updated on 22/08/2023 14:13:00

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0025/001 Tender/procurement process ongoing review	Review Summary: BP still conducting spot checks and templates amended as required and appropriate Updated on 01/03/2024 13:20:15	In Progress		50	0	01/06/2024	Brewer Katie

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0026 Serious breach of health and safety legislation. Type of risk Any avoidable accident or injury due to a f	Loss of life/serious injury to workforce or clients would in itself be a major trauma. A further issue is exposure of staff or public to asbestos risks. These risks could cause: Accidents (resulting in major injury or loss of life) HSE or Police Prosecution inc. Corporate Manslaughter See 'Effects' below:-	Loss of life/serious injury to workforce or clients would in itself be a major trauma. A further issue is exposure of staff or public to asbestos risks. These risks could cause: a) adverse impact on service delivery b) confusion amongst clients c) adverse financial impact d) impact on reputation e) deteriorating performance HSE or Police prosecution could result in: a) financial penalty b) impact on reputation c) liability for individual officers d) adverse impact on service delivery	Medium High	Medium High				
			8	9	20/10/2024	20/10/2023	0	Syme Tommy

Risk Review Update
 Review Summary: 50% training for managers/ team leaders completed on roles & responsibilities including agile working procedures. Updated on 04/08/2022 16:12:41

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0026/001 Health and Safety culture supported and led by CLMT	Review Summary: The corporate H&S policy has just be reviewed and signed by the interim H&S director Roger Kirk. Updated on 06/04/2023 13:26:29	In Progress		100	0	06/04/2024	Syme Tommy
LBC0026/005 Workplace Safety Inspections	Review Summary: Inspections of the offices are still being carried out by the on site FM teams. As staff are starting to return tot he offices the H&S teem are promoting work place inspections. Updated on 06/04/2023 13:24:06	Audited - Effective		100	0	06/04/2024	Syme Tommy

<p>LBC0026/006 H&S Policies</p>	<p>Review Summary: All policies & procedures have been reviewed by the team. New Stress Policy added Updated on 10/03/2023 15:03:35</p>	<p>In Progress</p>		<p>90</p>	<p>0</p>	<p>04/04/2024</p>	<p>Syme Tommy</p>
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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0028 Industrial Action. Type of risk Conflict between national/regional agenda:	Industrial action could result in: See below:-	a) adverse impact on service delivery b) impact on staff well-being c) adverse impact on reputation d) adverse impact on health/welfare of clients. Value for money, valuing workforce. If action extended it will affect the achievement of all corporate priorities in the year concerned, and make achieving medium term objectives more difficult.	Medium High 8	Medium High 6				
			Consequences (Impact) Likelihood 2	Consequences (Impact) Likelihood 2	13/08/2024	13/02/2024	0	Robertson Kate

Risk Review Update
 Review Summary: Continue to support national pay negotiations and good working arrangements being established with local trade unions Updated on 02/07/2023 19:02:35

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0028/001 Good relationship with TU's	Review Summary: good working arrangements are now in place and building relationships Updated on 13/02/2024 16:40:37	Implemented		100	0	13/08/2024	Robertson Kate
LBC0028/002 Contingency Planning	Review Summary: alternative working arrangements are considered as part of business continuity planning Updated on 13/02/2024 16:41:22	Implemented		100	0	13/08/2024	Robertson Kate

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0035 Threats of violence received against staff. Type of risk Crime and disorder	Threats of violence have been received in the past & may again in the future, this could result in:	A) risk of loss of life or injury b) damage to personal belongings c) impact on staff motivation & performance	Medium High 8	Medium High 6				
			Consequences (Impact) Likelihood 2	Consequences (Impact) Likelihood 2	20/10/2024	20/10/2023	0	Syme Tommy

Risk Review Update
 Review Summary: V&A policy reviewed, no changes required. All incidents of V&A is reported on Assessnet and investigated by H&S team. H&S training for managers includes V&A policy. Updated on 04/08/2022 16:15:21

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0035/001 Policy on lone working	Review Summary: Lone working procedures reviewed and no changes required. On going advice to managers as part of their SS of W Updated on 20/10/2023 14:48:46	In Progress		75	0	20/04/2024	Syme Tommy
LBC0035/002 Violence & Aggression Training	Review Summary: on going training to all managers Updated on 20/10/2023 14:47:04	In Progress		50	0	20/04/2024	Syme Tommy
LBC0035/003 Risk Assessments	Review Summary: Continue to train managers both Face to Face and over teams. Updated on 20/10/2023 14:44:35	In Progress		90	0	20/04/2024	Syme Tommy

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LBC0058 Failure to have effective Business Continuity Plans in place. Type of risk Reputation	All departments and divisions should have business continuity plans in place to ensure continuity of services, both internal and external	Breach of legal requirement and loss of reputation. Could lead to a drop in services LBC are able to provide with no BCPs in place - i.e no plan for loss of staff/IT	Medium High 8	Medium High 6				
			Consequences (Impact) Likelihood 2	Consequences (Impact) Likelihood 2	30/03/2024	30/11/2023	0	Bell Emma

Risk Review Update
 Review Summary: All plan owners are expected to review and update their BCPs every 12 months with reminders being sent out within 3 months of the deadline. An additional annex was circulated and complete asking departments to think about the impact loss of IT would have on their service area following a recent loss of IT incident Updated on 12/01/2023 09:16:12

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0058/001 Development, maintenance, and review of business continuity plans	Review Summary: This work a continuous piece of work that is monitored by the Civil Protection Officer regularly. Each department is expected to have their own BCP which is to be reviewed and tested every 12 months. Any outstanding BCP's that have not been reviewed and updated are reported to the Chief Exec after 3 months. Updated on 15/01/2024 15:47:37	In Progress		25	0	15/07/2024	Bell Emma

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0059 Greater resilience of service and response provided by support from other Bedfordshire Authorities, and emergency volunteers, to major incidents and emergencies. Type of risk Failure to manage partnership relations - e	Civil Protection are part of, and support the Bedfordshire Local Resilience forum, consisting of multi agency partners from the following: Police, Fire, Ambulance, NHS, PCT, Environment Agency, Military, and Emergency Volunteers from, Red Cross, St John, Mid Shires Search and Rescue, Samaritans, WRVS, Barney's and Chums bereavements services, 4x4 club, Salvation Army, and Bedfordshire Volunteers etc.	LBC has insufficient resources to respond to a protracted incident by itself. Having the support of the other local authorities and emergency volunteers provides LBC with greater resilience and capability to maintain internal and external services and respond effectively to emergencies.	Medium High 	Medium Low 				
			Consequences (Impact) Likelihood 2	Consequences (Impact) Likelihood 2	30/03/2024	06/02/2023	0	Bell Emma

Risk Review Update
 Review Summary: Ongoing collaboration with BLRF partners to assess risk and review emergency plans. LBC CPU are also members of the BLRF Risk Group, which looks at the National Risk Register and exercises accordingly Updated on 14/02/2022 09:44:55

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0059/001 Maintain partnership to provide resilience	Review Summary: Luton Council remain part of the Bedfordshire Local Resilience Forum and meet regularly to encourage multi-agency partnership working. Very robust, established command and control structure in place. Updated on 15/01/2024 15:50:36	Implemented		0	0	15/01/2025	Bell Emma

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0060 Failure to maintain emergency response and recovery plans Type of risk Reputation	Full suite of emergency, preparation, response, recovery plans, mechanisms and structures as required by the Civil Contingencies Act and associated guidance.	Legal requirement for plans may leave LBC vulnerable in terms of prosecution and loss of reputation	Medium High 9	Medium Low 4				
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 2	03/03/2024	06/02/2023	11	Bell Emma

Risk Review Update
 Review Summary: Plans continue to be reviewed and updated regularly. The Serious Incident Management Procedure is also currently being reviewed and will form one of the main documents for LBC in regards to emergency response and command and control during an incident. Chief Executive is also briefed every 2 months in emergency planning progress Updated on 14/02/2022 09:50:07

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0060/001 BLRF Management Structure and processes	Review Summary: BLRF plans are kept up to date and are all allocated an organisation to take the lead to ensure the plan is reviewed and exercised. The LBC owned BLRF plans are all up to date and exercises are held at all levels of the command structure twice a year. Updated on 30/11/2023 13:04:40	Implemented		0	0	30/11/2024	Bell Emma

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0062 Failure to act appropriately following receipt of a safeguarding alert in line with multi agency procedures for safeguarding alerts leading to death or serious harm to an adult at risk. Type of risk Failure of internal controls	Received safeguarding concerns are being processed and actioned in accordance with our local measures. Of concerns that proceed to s.42 enquiry, there is some indication that expected timeliness has shown slight improvement and case tracking has been enhanced. However, further work is required on a safeguarding dashboard (currently being progressed) to provide a more robust review of s.42 cases open and the length of completion taken on a team level basis.	Damage to Council reputation. Unexpected Fine due to breach of statutory duty . Preventable death of a Luton resident.	Medium High 9	Medium High 6				
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 2	27/02/2024	09/11/2023	16	Britton Jill

Risk Review Update
 Review Summary: Recruitment is an on-going problem but has reduced since the last update. Safeguarding concerns are now mostly actioned within 28 days. Of those referred for full S24 a large backlog enquiries has been completed and we are seeing more timely closures. However further work needs to take place on the dashboard to understand the level of open cases, and length of these.
 Updated on 20/02/2023 09:31:36

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0062/001 Awareness & Training	Review Summary: Received safeguarding concerns are being processed and actioned in accordance with our local measures. Of concerns that proceed to s.42 enquiry, there is some indication that expected timeliness has shown slight improvement and case tracking has been enhanced. However, further work is required on a safeguarding dashboard (currently being progressed) to provide a more robust review of s.42 cases open and the length of completion taken on a team level basis. Updated on 01/12/2023 15:30:58	In Progress		75	0	01/06/2024	Britton Jill

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0063 Safeguarding of Vulnerable Children. Type of risk Failure of internal controls	LBC is responsible for providing effective arrangements for safeguarding children. Failure of internal controls can lead to system failure and avoidable harm to children	1. Authority in breach of statutory obligation. 2. Loss of reputation. 3. Loss of life	High	Medium High	13/06/2024	13/12/2023	0	Hills Teresa

Risk Review Update
 Review Summary: We continue to work in partnership with our community and wider partners and stakeholders to appropriately respond to referrals and improve the quality of our practice . Updated on 18/02/2022 10:45:11

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0063/001 Policies & Procedures Applied	Review Summary: Our Multi Agency Safeguarding Hub (MASH) receives referrals for children where there are worries and these are responded to in a timely manner. Our partners including Police and Health are key members of MASH and assist in the process. Those children who are subject to Child Protection Plans continue to receive social work visits and their plans are overseen by the Child Protection Chairs. We continue to work in partnership with our stakeholders across statutory, community as well as members/families and young people to ensure that we are responsive to the changing needs and vulnerabilities for our children. Updated on 13/12/2023 17:27:09	In Progress		85	0	13/06/2024	Hills Teresa

Luton Council							
Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Risk Owner
LBC0069 Failure to comply with legislative requirements relating to connectivity with other government bodies. Public Service Network (PSN) compliance is being phased out, and will be replaced by a cloud-first model. Type of risk Government policy/legislation changes	Council is required to comply with above. There is a programme underway from central government Future Networks for Government (FN4G) to help organisations transition from PSN to a cloud first model.	Reputational Damage for any non-compliance. Partner organisations can theoretically withdraw the council's access to their services (eg the police or NHS) Unable to process services such as revenues and benefits and interact with government departments such as the DWP	Low	Low	29/02/2024	30/11/2023	Murray James
			2	1			
Risk Review Update Review Summary: Currently we are in track with our regulatory responsibilities. Updated on 27/07/2023 09:56:55							
Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0069/002 Project To Implement - THIS NEEDS REVIEWING AS THINK THIS HAS BEEN DONE AND SHOULD THIS SIT WITH R&B GOING FORWARD	Review Summary: THIS NEEDS CHECKING AS TO WHETHER THIS SHOULD BE CLOSED AND THE RISK BEHIND IT IS FOR THE BUSINESS AREA TO SHOW ITS DEPENDENCY ON IT PROVIDING THE SERVICE - MURRAY TO INVESTIGATE Updated on 26/07/2023 11:41:18	In Progress		0	14	29/02/2024	Murray James

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0070 Implications of Brexit (EU Exit Strategy) Type of risk Breach of legislation - Data Protection, Human Resources	Business continuity planning per service is in operation and communications and engagement plan has been rolled out. Steering group is meeting regularly and regular briefings are issued to senior management and to council member	1. Impact on staff - applicants who are without a certificate of application acknowledging their application on 1 July 2021 may not be viewed as legal residents. 2. Employers under pressure with immigration checks having to be undertaken to fulfil their responsibility on preventing illegal working.	Medium Low	Medium Low				
			4	4	15/04/2024	15/01/2024	0	Bell Emma
			Consequences (Impact) Likelihood 2	Consequences (Impact) Likelihood 2				

Risk Review Update
 Review Summary: The picture remains that of a steady one, with continuous monitoring going on in the background and therefore the consequence status can remain lowered but not completely removed. Business Continuity plans for all services are in place which include consideration to staffing and suppliers Updated on 01/02/2023 10:17:50

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0070/002 Brexit Action Plan 2021	Review Summary: Risk status remains very similar to the last review, if not slightly less of a risk than before. Brexit is still having implications on some services and suppliers and therefore should not be completely removed. This will continue to be monitored over the next year. Updated on 15/01/2024 15:43:21	In Progress		0	0	15/04/2024	Bell Emma
LBC0070/003 Corporate business continuity plan	Review Summary: The Corporate BCP was complete, sent out for consultation and signed off by CLMT in May 2023. This document will be reviewed on an annual basis or sooner if there are lessons identified from an incident, or changes in policy, procedure or legislation. Updated on 15/01/2024 15:45:27	In Progress		50	0	15/04/2024	Bell Emma

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0074 Introduction of Universal Credit will pose a risk to customers (increased debt, housing instability and unclear communications and processes) and to the Council (arrears, difficult to collect housing benefit overpayments and an increase in conflict between national/regional agenda:	DWP implementation of UC including a digital by default approach & eventual reduction of DWP funding for benefits	Potential for financial and housing loss for customers that move from HC to UC and increase in rent arrears, council tax arrears & general debt leading to increase costs & loss of income for the Council.	High	Medium High				
			12	9				
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 3	07/10/2024	22/02/2024	0	Fensome Deb

Risk Review Update
 Review Summary: Managed migration has started to happen within Luton. We expect the HB caseload to gradually decrease over this financial year. Anticipated to lose around 2K of cases to Universal Credit over the whole year. Need to monitor workload and resources and additional pressure on the DHP fund
 Updated on 14/12/2023 16:01:39

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0074/004 minimise the financial cost of the council	Review Summary: Recovery of overpayments has increased significantly currently sitting at 120% of target. Updated on 22/02/2024 12:02:03	In Progress	£0 £0	0	0	01/10/2024	Fensome Deb

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LBC0075 Failure to comply with data protection legislation risks enforcement action and possible fine, along with adverse publicity and civil action by data subjects. Type of risk Loss of revenue/income generation	New legislation, with increased regulations over the management of personal data, with the introduction of large fines for breaches.	Potential fines, impact upon reputation	High 12	Medium High 6			
			Consequences (Impact) Likelihood 4	Consequences (Impact) Likelihood 3	13/03/2024	13/12/2023	1
Risk Review Update Review Summary: Reviewed and changed the risk score Updated on 29/12/2022 09:18:07							
Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0075/002 Regular Monitoring and action	Review Summary: Monitor compliance with data protection legislation, where patterns or trends in breaches are noticed, these will be actioned as appropriate. Regular briefing and notification to employees via intranet and other means (e-brief). Ensure all staff trained. Updated on 13/12/2023 15:24:48	In Progress		0	1	13/03/2024	Bodycombe Katy

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LBC0077 Luton Rising's revenue position deteriorates causing reduction of income to the council. Type of risk Failure to deliver services at agreed cost/s	The airport has reached 14m pax as at 1 March 2023 and on target to achieve 14.5m for the full year. Growth appears sustainable with strong summer bookings anticipated. However, impact of inflation and possible UK recession expected to affect travel later in the year.	1. Damage to reputation. 2. loss of income/capital 3. Financial Sustainability of the Council.	High	Medium High				
			12	9	13/05/2024	13/02/2024	0	Gopal Dev
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 3				

Risk Review Update
 Review Summary: Stabilisation plan continues. Updated on 09/03/2023 09:39:40

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0077/001 Monitoring of Financial Performance	Review Summary: Pax adjustment mechanism. Stabilisation plan. £20m headroom in financial support. £1m debt servicing – in council accounts. Updated on 13/02/2024 15:22:38	In Progress		50	0	13/05/2024	Gopal Dev

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LBC0078 Medical epidemic affect staff - impact on service delivery (General to LBC) Type of risk Insufficient staff resources/capacity	Staff not available to undertake key duties resulting in a) adverse impact on service delivery b) value for money	Direct effect on value our workforce, the effects will depend on the extent of the problem.	High	Medium High				
			<div style="background-color: red; color: white; padding: 2px 5px; display: inline-block;">12</div>	<div style="background-color: orange; color: white; padding: 2px 5px; display: inline-block;">6</div>	13/02/2025	13/02/2024	0	Robertson Kate
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 2				

Risk Review Update
 Review Summary: Ongoing monitoring given recent flu/covid winter increase; however anticipate risk to reduce as we move into summer months. Updated on 11/01/2023 10:56:11

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0078/001 Established agency relationship	Review Summary: Risk of medical epidemic that affects staff is now low. However, mitigations are in place with the creation of Connect2Luton joint venture for contingent labour. The Council has the infrastructure in place to 'step up' measures should they be needed, including governance such as SIMT which the HR lead sits on, and public health links. Updated on 13/02/2024 16:38:04	In Progress		100	0	13/02/2025	Robertson Kate

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Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0080 Luton Council needs to safeguard vulnerable children and adults from all forms of extremism and the threat of radicalisation. Type of risk Reputation	Luton remains a priority Prevent area as detailed in the Contest Strategy and also through the annual Homeland Security assessment of risk, which has been completed for 2024/2025. As a result of the Independent Review of Prevent which was published during 2023 local authorities in priority areas need to undertake enhanced measures to focus on ideology and the increased emphasis of susceptibility as opposed to vulnerability. Luton provides both the Chair function and also manages the assurance function for the Channel Panel which covers both Central Bedfordshire and Bedford	Reputational damage and threat of disorder in terms of Community Safety and Cohesion and where there could be a detrimental affect on public perception and confidence.	High	Medium High	03/11/2024	14/02/2024	0	Pinnock Sarah
			12	9				

Risk Review Update
 Review Summary: This risk remains at the current level. Mitigation of this is that the Prevent Manager remains part of a number of strategic meetings that address both TACT related cases and also those that are vulnerable to being radicalised. Both the PLP and Channel Panels have local authority representation from within the Corporate Prevent Team allowing us to support or directly manage these cases. The team are also adept at horizon scanning geo political, national or local issues/ event which may bring Luton into the spotlight. The team have developed a Prevent Need to Know process to inform the Service Director of any issues that require senior management oversight. In addition the enhance presence at CT MAPPAs allows for direct input to high risk cases of individuals either on license or due for release from those measures. Updated on 03/11/2022 08:16:59

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0080/001 Prevent and Channel Procedures	Review Summary: Prevent continues to go through an annual Home Office led process of reassessment of the risk status for Luton. This has been completed in October 2023 and the relevant Executives have been notified of the outcome. Extremism is also a thematic for the Luton Community Safety Partnership and also	Approved		0	0	14/02/2025	Pinnock Sarah

	<p>has its own dedicated Prevent Board/Group which maintains oversight of multi agency action to reduce risk.</p> <p>Updated on 14/02/2024 07:33:40</p>						
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Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0084 Failure to achieve the emission reduction target of 2040 of net zero carbon. Type of risk Failure to meet deadlines/timescale pressu	community and political pressure to achieve reductions from the Council estate and the airport and demonstrate leadership. Climate emergency declared.	1. Reputational damage. 2. Environmental damage. 3. Health damage. 4. Increase in claims (air pollution).	High	Medium High	29/02/2024	30/11/2023	14	Wysocka Kat

Risk Review Update
 Review Summary: UKSPF monies enabled the following posts to be recruited to

Head of Climate change appointed in March 23
 Climate project officer appointed October 23

Net zero Roadmap and Climate change policy and Action Plan adopted by the Council

Significant progress achieved on a range of projects across the Council.

Positive increase in the National Scorecard compared to previous year.

New ToR for the Climate Change Advisory group and roles assigned to each member to take the lead Updated on 12/01/2023 17:35:26

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0084/001 Climate change action plan	Review Summary: CLT approved a change of focus and formation of Net Zero Delivery Group Updated on 13/02/2024 18:12:37	In Progress		30	0	13/08/2024	Wysocka Kat

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0085 Failure to improve the decline and look of the town centre Type of risk Service Improvement/Best value - failure to	Various causes can impact on the appearance of the town centre 1. Overall cleanliness 2. Activation of property (derelict on brownfield sites can lead to a decline in appearance) 3. Overall design and longevity of the materiality of the town 4. Place management and how street furniture, advertising, planning, traffic, parking etc are managed.	1. No new, investment, business or lack of growth 2. Retention of businesses 3. Hard to recruit jobs. 4. Impact of marketability and sales values of property (knock on impact to achieving full outcomes of development viability such as affordable housing and planning contributions) 5. Impact on attracting students to town centre 6. Diminished perception of town centre 7. Loss of local pride	High	High	23/05/2024	24/08/2023	0	Mcnamara Sinead
			16	12				

Risk Review Update
 Review Summary: Hat Gardens, first new project completed
 Step Forward Luton place brand launched with new banners
 New lighting to George St being installed

The above are all marked improvements to look of town centre.

Challenges are cleanliness and an "anecdotal" increase in people involved in street activities (begging, drinking, sleeping etc), along with the failure of developers to bring forward some brownfield sites.

General upkeep of some buildings in conservation areas is also leading to decline Updated on 23/02/2023 10:28:36

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0085/001 Town Centre Masterplan	Review Summary: TCSB Board meetings continue to be held and masterplan continues to progress TC Partnership Group assisting with street activities BID using metrics to map decline to agree and move into a delivery plan	Proposed		0	14	29/02/2024	Mcnamara Sinead

	UKSPF funding identified to help manage look Updated on 24/08/2023 13:56:10						
LBC0085/002 Town Centre Regeneration Officers Group	Review Summary: TCROG meeting to provide systemic approach to responding to decline Updated on 24/08/2023 13:57:01	In Progress		10	14	29/02/2024	Mcnamara Sinead

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0087 Business growth and productivity are facing increased challenges with the current high energy costs, staff shortages and inflation. Type of risk Loss of revenue/income generation	This is due to high energy costs. Staff shortages which haven't absolutely recovered since the pandemic and Inflation	1. Loss of Revenue 2. Loss of jobs. 3. Lack of growth 4. Loss of key sectors. 3. Loss of Business growth. 4. Increase demand of public services.	Medium High 9	Medium High 9				
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 3	19/07/2024	21/11/2023	0	Mcnamara Sinead

Risk Review Update
 Review Summary: Recovery plan now closed. A new inclusive economy strategy, business support programme and skills and employability work underway. Updated on 07/02/2022 14:21:16

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0087/001 Covid-19 Economic Recovery Plan	Review Summary: Benefit claimant rates are slowly reducing. Economic forecasts look positive, but the unique impact on airport towns is of concern. Updated on 13/02/2024 15:23:50	Proposed		0	0	19/07/2024	Mcnamara Sinead

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0088 Deterioration in community cohesion Type of risk Failure to deliver services at agreed cost/s	Luton's diverse and dynamic population demands a proactive approach to building and strengthening community cohesion to enable positive community leadership of place, the successful delivery of the council's policy agenda for social justice. Threats to cohesion in Luton arise through ongoing social and economic challenges within and beyond the town, and the exploitation of community tensions and grievances requiring active monitoring and mitigation.	Deterioration in cohesion can lead to increased social alienation, detrimental impacts on mental health and wellbeing, increased community vulnerability to extremist narratives and activities, and increased likelihood of inter-community tension and disorder with the additional reputational risks and operational costs these events bring.	High 	Medium High 				
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 2	30/04/2024	30/01/2024	0	Lubelski Marek

Risk Review Update
 Review Summary: A proactive approach to building and strengthening community cohesion and tension monitoring across the CSP and with our community to enable positive community leadership of place. This continues to be monitored.
 Risk score remains the same. Updated on 27/01/2023 14:46:04

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0088/001 Community Cohesion Strategy	Review Summary: Reviewed in line with new SJU structure and service plan 2023 -4. New Fairness strategy developed and published in current year. Ongoing tension monitoring regularly conducted with Police. New CSP plan 2024 - 28 in production to address threats, harms and risks in partnership. Updated on 31/01/2024 22:24:06	In Progress		0	0	30/04/2024	Lubelski Marek

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0089 In July 2022, the Local Authority received a new judgement of Requires Improvement for its children's services from Ofsted. This has reduced the likelihood that the LA will be subject to negative publicity and the impact that this Service taken over by Government or other	Alternative forms of service delivery leading to staff leaving and increased use of agency staff may adversely impact on service delivery	a) service delivery b) staff recruitment & retention c) increased use of agency staff d)Valuing workforce	Medium Low	Medium Low				
			3	3				
			Consequences (Impact) Likelihood 1	Consequences (Impact) Likelihood 1	10/05/2024	10/11/2023	0	Joghee Paul

Risk Review Update
 Review Summary: The risk profile has reduced, we are no longer judged as inadequate by Ofsted and in a recent focused visit Ofsted confirmed we are continuing on a positive trajectory. Updated on 18/02/2022 10:40:26

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0089/001 Authority experienced in implementing policy & changes & change programmes	Review Summary: Review Risk assessment against on-going progress of the Improvement Plan. Updated on 10/11/2023 11:35:29	In Progress		80	0	10/05/2024	Joghee Paul

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0090 Population churn in Luton causing surge in demand for key services. Type of risk Failure to deliver services at agreed cost/s	There is a high population churn and overcrowding in certain parts of Luton, which may cause a surge in demand for key services. The situation is being monitored and the increase in requirements for Luton is being captured and reported. This will be include as part of Luton 2040.		Medium High 	Medium Low 				
			Consequences (Impact) Likelihood 2	Consequences (Impact) Likelihood 2	29/02/2024	29/11/2023	14	Holmes Edward

Risk Review Update

Review Summary: The Office for National Statistics' latest estimates show that the population of Luton has increased by 2,000 in the last year, increasing from 225,000 to 227,000. The increase was driven by high levels of international migration. In the last year there have been 12,000 registrations for National Insurance from foreign nationals in Luton. Although not all of the people will stay in Luton this does indicate high migration to the town. There has been pressure on school places and the number of people registered with a GP in Luton increased by over 10,000 in the last year. There is also pressure on housing with people moving to an already densely population town.

The risk level will stay the same with the potential to increase it if the pressures on local services continue. Updated on 26/05/2023 11:02:06

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0090/001 Monitor and review	Review Summary: The Office for National Statistics' latest estimates show that the population of Luton has increased by 2,000 in the last year, increasing from 225,000 to 227,000. The increase was driven by high levels of international migration. In the last year there have been 12,000 registrations for National Insurance from foreign nationals in Luton. Although not all of the people will stay in Luton this does indicate high migration to the town. There has been pressure on school places and the number of people registered with a GP in Luton increased by over 10,000 in the last year. There is also pressure on housing with people moving to an already densely population town.	In Progress		0	14	29/02/2024	Holmes Edward

	<p>The risk level will stay the same with the potential to increase it if the pressures on local services continue.</p> <p>Updated on 29/11/2023 11:00:31</p>						
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Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0092 Progressive dilapidation and deterioration of our operational estate, highways network and footpath/cycling path network due to both revenue and capital budget cuts Type of risk Failure to deliver services at agreed cost/s	Critical Asset risk register and it is broken down as Financial Failure, Failure of the Highway and Structural failure.	1. Financial Failure 2. Failure of the Highway 3. Stuctural Failure	High	Medium High				
			12	9				
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 3	14/03/2024	14/12/2023	0	Fairley Philomena

Risk Review Update
 Review Summary: All teams continuing to monitor Updated on 31/08/2023 09:27:46

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0092/001 Critical Asset Registers	Review Summary: All teams continue to monitor for their area Updated on 14/12/2023 11:47:09	In Progress		0	0	14/03/2024	Fairley Philomena

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0093 In the event of a failure to limit the causes, prioritise action and allocate resources, and to prepare for the effects, of the climate crisis at a local, national and international level, there is an increased risk to Luton of extreme weather events Type of Risk Climate change issues		1. Extreme weather events in Luton disrupting delivery of key services. 2. Damage to Council reputation. 3. Financial challenges. 4. Ecological and environmental impact.	High	Medium High				
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 2	29/03/2024	29/12/2023	0	Wysocka Kat

Risk Review Update
 Review Summary: The corporate risk has been updated Updated on 13/01/2023 16:54:53

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0093/001 Linked to Departmental Indicators	Review Summary: Head of Climate change appointed Updated on 29/12/2023 16:28:28	In Progress		0	0	29/03/2024	Wysocka Kat

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0094 Inability to Manage demand on (SEND) Special Educational Needs and Disabilities. Type of risk Service Improvement/Best value - failure to	Greater demand for (EHCP's) Education Health and Care Plans and Specialist provision due to demographic growth and greater awareness of statutory rights of parents and carers.	1. Increased pressures against High Needs Block. 2. Increased identification of unmet need.	Medium High 9	Medium High 6				
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 2	29/02/2024	20/04/2023	14	Wagstaff Paul

Risk Review Update
 Review Summary: New structure is being devised to reorganise how tasks are undertaken to ensure there is sufficient capacity to manage the increasing demand Updated on 19/01/2023 10:24:41

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0094/001 Specialist Provision/Promote & Embed inc. budget monitoring	Review Summary: The level of risk continues as demand increases. A review of current Post 16 SEND provision is taking place to create additional spaces for KS3/4 in special schools. Some additional complex needs classes have been created in primary mainstream schools and a business case is being put together for capital investment into new places. The national SEND Transformation programme is also being used to bring forward pre-emptive support to reduce the need for some to attend specialist placements. Updated on 29/11/2023 12:52:03	In Progress		0	14	29/02/2024	Wagstaff Paul

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0095 Refugee and Asylum Seeker position in Town – related to the volume and mix of people accommodated within LA and overall risks around balancing support for refugees and asylum seekers and around system Demographic change	Contributing factors for risk rating include:- <ul style="list-style-type: none"> Level of funding provided by govt for wrap around care and accommodation; The expectations from central government regarding funding provided and overall levels of asylum seekers and refugees within the town and; The situational circumstances for providing a structured support response to asylum seekers and refugees (e.g. general asylum vs crisis refugees situation) 	1. Insufficient accommodation 2. Budget shortage 3. Asylum seekers well being crisis	High	Medium High				
			Consequences (Impact) Likelihood 3	Consequences (Impact) Likelihood 2	29/03/2024	29/12/2023	0	Divney Adam

Risk Review Update
 Review Summary: Some change in terms of pressure on housing approaches due to implementation of HO streamlined process. Housing and SJU colleagues are working closely with asylum hotels to communicate local pressures to those receiving positive applications. SJU also working closely with EELGA strategic migration partnership to see how the disproportionate burden placed on Luton can be shared regionally, such as being placed on the new regional rota Updated on 02/03/2023 09:06:19

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0095/001 Project managed	Review Summary: No Change Updated on 29/12/2023 13:18:43	Proposed		0	0	29/03/2024	Divney Adam

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0096 IT systems - risk of back up failure. Risk of severe or in the worst case permanent service disruption following a system failure where data cannot be recovered from the back up system Type of risk Loss of IT / Communication facilities		Inability to recover data from back ups a) adverse impact on service delivery b) adverse impact on finances d) adverse impact on reputation	Medium Low	Medium Low				
			3	4				
			Consequences (Impact) Likelihood 1	Consequences (Impact) Likelihood 1	29/02/2024	30/11/2023	14	Murray James

Risk Review Update
 Review Summary: New back up approach was identified by review by DLUC and is being implemented at the Data Centre is being refreshed Updated on 27/07/2023 09:01:00

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0096/001 Effective back up systems being adopted	Review Summary: New back ups implemented - need 12 months running before we can remove this risk completely Updated on 30/11/2023 09:57:07	In Progress		0	14	29/02/2024	Murray James

Luton Council								
Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0098 As a result of a cyber-attack (e.g. ransomware) Council data is infiltrated by criminals, and confidential data is published. S Type of risk Computer damage/loss of data/corruption		Hardware/software/network failure a) impact on reputation b) adverse impact on service delivery - services down for some time - business continuity would need to be used, generates additional demand to the services as BAU cannot be processed normally c) adverse impact on finances - cost of remediation can be millions, and can include fines as well as cost to restore d) Unauthorised access	Medium High	Medium Low				
			 8	 4	29/02/2024	30/11/2023	14	Murray James
Risk Review Update Review Summary: SOC in place and monitoring logs. Still need to finalise Cyber Incident Plan and secure approval for business case to introduce Cyber Training and phishing simulation for staff Updated on 26/07/2023 12:08:17								
Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner	
LBC0098/002 Cyber Incident Plan		In Progress		0	14	29/02/2024	Murray James	
LBC0098/003 Buisness Case for Phishing Simulation and Ctyber Awareness Training		In Progress		0	14	29/02/2024	Murray James	

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0101 Adult Social Care will be subject to Care Quality Commission (CQC) Inspection from 2024 onwards. This will look at a number of quality statements across four key themes and result in a one word rating score and report that will be Type of Risk Health Service Impact	Was LBC00067 & LBC0100 New risk added that shows CQC Assurance as the remaining significant risk, than will encompass elements of reforms that previously sat elsewhere.	This will also allow us to provide a more realistic risk rating, as the framework and timeline for this area is now published.	Medium High 6	Medium Low 4				
			Consequences (Impact) Likelihood 2	Consequences (Impact) Likelihood 2	14/05/2024	14/02/2024	0	Kaur Harpreet

Risk Review Update
 Review Summary: Adult Social Care may be subject to Care Quality Commission (CQC) Inspection from 2024 onwards. LBC is not part of the first cohort of inspections announced in January. Risk remains the same Updated on 29/09/2023 14:48:37

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0101/001 Internal Controls	Review Summary: A Programme Board has been established to oversee the work and evidence base required in line with the CQC Framework, with a dedicated CQC Assurance Lead providing more stringent oversight for the department. CQC Self Assessment process is underway to establish our position statement as of the present time. Further communication and engagement activity scheduled with staff, partners and people with lived experience Updated on 14/02/2024 14:37:06	In Progress		0	0	14/05/2024	Kaur Harpreet

Luton Council

Details	Details 2	Details 3	Current Risk Assessment	Controlled Risk Assessment	Next Review Date	Last Review Date	Days Overdue	Risk Owner
LBC0102 Misinformation Disinformation through Fraudulent Impersonation Type of risk Crime and disorder	Use of advanced technologies, including "Deep Fake" and "Generative AI" to impersonate members and senior officers of the council on social media and other public communication channels. Can be perpetrated by criminals, hostile foreign state actors, or political extremists.	<ul style="list-style-type: none"> Persistent false information (deliberate or otherwise) widely spread through media networks, shifting public opinion in a significant way towards distrust in facts and authority. Includes, but is not limited to: false, imposter, manipulated and fabricated content. Misinformation and disinformation may radically disrupt electoral processes in several economies over the next two years. A growing distrust of information, as well as media and governments as sources, will deepen polarized views – a vicious cycle that could trigger civil unrest and possibly 	Medium High 6	Medium Low 4				
			Consequences (Impact) Likelihood 2	Consequences (Impact) Likelihood 2	14/05/2024		0	Murray James

Risk Review Update

Control Measure	Control Review Update	Status	Cost to Date Est. Cost	% Complete	Days Overdue	Review Date	Control Owner
LBC0102/001 Action Plan	Review Summary: Monitoring the situation as the risk likelihood is expected to grow Updated on 15/02/2024 10:23:14	In Progress		0	0	15/05/2024	Murray James